



Féile an Phobail – Féile 30 Falls Park Music Events - Disability Access Scheme

Féile an Phobail strives to be an inclusive festival and is committed to ensuring that events and services are accessible to all.

Disability Access Platform

Wheelchair accessible tickets are available to purchase directly from Ticketmaster* by phoning 0333 321 9996 (Republic of Ireland: 0818 903001 or International +353 1 818903001). One Personal Assistant (PA) ticket is provided at no additional cost with each wheelchair accessible ticket purchased.

Anyone else requiring access to the platform is required to complete an Access Requirements Form.

*Planet Love tickets (Wed 8th August) are not available via Ticketmaster. If you are already in receipt of a ticket for this event and require access to the platform or a PA ticket please apply via the Access Requirements Form.

Please note:

- There are a limited number of places and actual seats on the viewing platform. Places and seats are provided on a first come first served basis.
- While PA's are welcome to avail of seating on the platform, space will be prioritised to people with disabilities.
- The accessibility platform has limited capacity so we can only admit one PA with each customer. We ask customers to respect this. *Exceptional circumstances will be considered.*
- A wheelchair accessible toilet will be located beside the accessibility platform.
- If you are a wheelchair user and have purchased a General Admissions ticket you will need to apply for access to the wheelchair accessible area and a PA ticket via the Access Requirement Form.
- Our viewing platform is not covered so we ask you to prepare for all weather conditions.
- There will be a dedicated member of the security team on duty at the Disability Access Platform at all times who will be able to deal with any enquiries.

Personal Assistant (PA) Tickets

In circumstances where a customer is unable to attend a Falls Park music event without the support of a PA, we will provide a PA ticket at no additional cost.

Please note:

- PA tickets must be applied for via the Access Requirements Form (unless you have purchased a wheelchair accessible ticket via Ticketmaster).

Address: 141-143 Falls Rd, BT12 6AF. Tel: 02895609984. Email: info@feilebelfast.com. Web www.feilebelfast.com

- If you require a PA at the event, please do not buy their ticket in advance as this will not be refunded.
- PA tickets are not intended for those who simply want a friend to attend the event with them or only require assistance with transportation to the event. This service is for essential assistance only.
- The PA ticket is provided on the expectation that your PA is willing and able to assist you throughout your visit and will be able to help you in the event of an evacuation.
- PA tickets are only available for those 16 years and over.

Temporary Impairments

Please note that our access customer facilities cannot cater for people with temporary impairments such as broken bones, recent injuries and pregnant women. The facilities are for the specific use of disabled customers and we kindly ask that you please respect this.

Parking and Drop Off and Pick Up Points

If parking for blue badge holders is required, or for details of drop off or pick up points please contact grainne@feilebelfast.com in advance of your travel for advice.

Nature of Events

Ground Conditions: There will be some uneven ground and grass underfoot in the event space (rain could make it slippery). The disability access area will however be a raised platform.

Large Crowds: Féile an Phobail's Falls Park music events are now open air with an increased capacity of 10,000 people.

Effect Lighting: Flicker, laser, strobe and other lighting effects, as well as smoke machines, may be in use during performances.

Loud Music: As expected with a large outdoor music event there will be loud music.

Please take consideration of these points before you purchase a ticket for one of our events.

Evidence Requirements

In order to ensure this scheme is fit for purpose and meets the needs of those who need it most, we request that you provide evidence of eligibility along with your Access Requirements Form. Details of what is required is detailed in the form.

Next Steps

- Access Requirement Forms can be requested by emailing info@feilebelfast.com.
- Once we receive your Access Request Form we will endeavor to get back to you within 3 - 5 working days.